Upgrade Overview

About Us:

- Founded in 1997

- Independent Epicor Experts

- Certified Sage Partner

- Over 600 Customers, Over 60 Installs, Over 5,000 Solutions

- We Offer Consulting, Development, Training and System Administration.

- Experienced in Metal Fabrication, Electronics, Aerospace, ETO, MTS, and many more

Infrastructure

- Depending on multiple factors, including the number of users in your company, your server may be inadequate.

- PracticalTek has System Administration experts who can provide sizing and hardware assistance.

- PracticalTek also offers Hosting. Let us know if you would like to learn more.

Why Upgrade?

- Performance

- New Capabilities

- Staying Modern

- New Tools To Support Your Business

- Support

Modules

- As a business, you will need to decide which modules are necessary to support your current business practices.

- PracticalTek can help you determine which modules you need, and which ones could provide your business new, useful tools to enhance your experience.

What Needs Attention?

- Due to database changes, Custom Reports, Customizations, BAQ's, Dashboard, Menu Changes, etc. will all require attention.

- Versions 10+ utilize SSRS whereas prior versions of Epicor utilize Crystal Reports.

Ensuring Functionality

- This is a combined effort between your company and PracticalTek.

- We can get your data into the new system, but you will need to verify it's accurate.

- This can be a time-consuming process but no single portion of the project may be more important.

Verifying Procedures

Not only do we need to verify the existing data is correct, we need to make sure the new data your users will be entering is valid.

We verify your users are prepared to execute their daily duties through:

- Full Operations/Finance Training (Hands on, Questions are Welcome, Base and Advanced Module Training Available)

- Ad-hoc Training Available Upon Request

- CRP(s)

Upgrading

- We provide upgrade assistance as well as flexibility in order to confirm the system and all the development performed is in and functioning when you're ready.

- After this is complete, another round of data verification will need to take place in order to support the processes users will be performing at Go-Live.

Contact Us!

- Visit us here for more information.

- Call us at 419-557-2225

- Email us at: Info@PracticalTek.com